



Passionate about training,
committed to excellence
www.educ8training.co.uk



EFFECTIVE COMMUNICATION IN CARE

WHO IS IT FOR?

This course is for anyone wishing to enhance their confidence and skills to communicate using a variety of verbal, non-verbal and written methods.

OBJECTIVES

- To understanding the importance of communication
- Identify methods of Communication
- Overcoming Barriers to communication
- Understanding confidentiality
- Empower effective record keeping

CONTENT

Effective communication will provide the learner with the essential skills required to better understand and address the needs of individuals.

- Types of communication
- Communicating effectively
- Barriers to communication
- Accessing and recording information.

METHOD

The course is supported by a workbook and accompanying discussions. On completion the learner will receive a certificate of attendance. Candidates may wish to complete a Level 2 Communication Key Skill for an additional fee.

DURATION

One day.

For further information or to book a place, please contact us on 01443 749000

Educ8 Training Limited, Ty Cynon, Navigation Park, Abercynon, CF45 4SN

www.educ8training.co.uk