



Level 4/5 Leadership and Management of Health and Social Care

Our qualification is for those in a leadership or management role working within health and social care. You will improve and demonstrate your skills as part of your role and will have completed our Level 4 Preparing for Leadership and Management qualification beforehand.

Benefits for the learner

- Experienced trainer coaches equipped to deliver the industry training standards
- Take charge of your personal and professional development
- Progress within employment or further study at a higher level
- Achieve a recognised qualification
- Access to a wealth of resources through Moodle - our online learning platform
- Bespoke one to one support

Benefits for the employer

- Quality training with an Estyn grading of excellent/good
- Register staff with Social Care Wales
- Range of optional units to tailor the qualification to your business needs
- Promote a culture of organisational learning and development



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Essential Skills

Welsh Government is committed to raising the levels of Essential Skills across Wales. Communication, Digital Literacy and Application of Number qualifications are an integral element to the funded apprenticeship frameworks.

These are usually delivered through workshops at one of our centres and will be planned well in advance. If you have completed Essential Skills previously or are able to provide suitable evidence, such as GCSE certificates or similar, you may be exempt from completing this element of the qualification.

Essential Skills	
Learners will need to complete:	
Application of Number	Level 2
Communication	Level 2
Digital Literacy	Level 2

Qualification Overview

You will study a range of mandatory and optional units. You will be assessed externally. To achieve this qualification, you must complete:

- Two hour induction
- Mandatory units group A (20 credits)
- Mandatory units group B (70 credits)
- Optional units (30 credits)
- 120 credits total
- A portfolio of evidence
- A business project
- A professional discussion
- Monthly tutor visits are required and extra visits or support can be provided if needed
- Tutor sessions may last up to two hours as the assessment tasks are supervised, and time must be allowed for them to be fully completed
- The qualification will take 24 months to complete (this is combined qualification with the Level 4 Preparing for Leadership & Management).

Learners can go straight onto Level 5 qualification if they have the 'Step Up to Management' Qualification as this can be used as 'recognised prior learning'.

Mandatory Units Group A

Unit Title	Credit Value	Guided Hours
Lead and manage person/child-centred	20	60
Lead and manage person/child-centred practice through independent advocacy	20	60

Mandatory Units Group B

Unit Title	Credit Value	Guided Hours
Lead and manage effective team performance	18	65
Lead and manage the quality of service provision to meet legislative, regulatory and organisational requirements	16	70
Professional practice	12	50
Lead and manage practice that promotes the safeguarding of individuals	12	60
Lead and manage health, safety and security in the work setting	12	60

Optional Units

Below are a few examples of the optional units that are available.

Unit Title	Credit Value	Guided Hours
Lead and manage service provision for children and young people who are looked after	31	45
Lead and manage service provision for disabled children and young people	30	50
Lead and manage support for reducing restrictive practices through positive approaches for behaviour support	21	40
Lead and manage services for individuals living with mental ill-health	31	40
Lead and manage support for individuals with a learning disability and/or autism	34	40

Progression

On completion, you could progress to:

- Further employment opportunities or to continue to study at a higher level